**NAME OF CASE**

Lithuanian state border crossing online booking system (EVIS)

**KeyWords:**

IT-technologies and solutions, ICT (e.g. routing, guidance), transport optimisation, communication between businesses and authorities: coordination, consultation, value added services, development, transport management, fleet management

**Case Logo or Picture:**

![Image](image_url)

**Description:**

The system allows smooth and convenient transition period for drivers intending to cross the state border of the Republic of Lithuania at border crossing points. Reduced waiting times at border crossing points (EU- non-EU countries). EVIS improves logistics services (distribution and route planning) by providing the possibility to choose the border crossing date and time. Usually freight carriers waiting in the line without registration in EVIS are not secured from long waiting times by BCP, and this has impact on route duration.

**Benefits:**

- EVIS provides the possibility to choose the border crossing date and time; this allows to reduce delays, personnel costs and pollution
- Quality of logistics services via effective reduction of waiting times and further facilitation of trade and road transport.
- Reduced pollution and noise at border crossing points, effective management of traffic flows
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**Success Factors:**

International logistics service providers can use modern supply chain management methods and information exchange to meet their clients’ demands for lower costs and faster delivery. Border crossing point (BCP ) vehicle terminals are used together with the effective queue management systems and, more importantly, alongside the introduction of the improved logistical systems such as free flow movement and reduced/simplified border crossing procedures.

**Supported Strategic Targets:**

Ideal utilisation of infrastructure, competitive logistics and transport system, increased efficiency / productivity of logistics processes, better quality

**Starting Point/Objectives/Motivation:**

Long queues at border crossing points, no parking areas and no coordination of border procedures with traffic flows. These are the main causes of bottlenecks at border crossing points.

**Solution**

EVIS system was implemented in order to avoid/reduce road transport vehicle congestions at Lithuanian and non-EU state border crossing points. EVIS provides appropriate information on waiting times at the borders, and web-based online registration of vehicles to queues. BCP vehicle terminals are used together with the effective queue management systems and, most importantly, alongside the introduction of the improved logistical systems such as free flow movement and reduced/simplified border crossing procedures.

The solution has been implemented and is fully functional. Currently the dialogue with Belarus on implementation of an analogical system is under way. Belarus supports the above idea.
Acceleration (simplification) of border-crossing procedures and removal of non-infrastructure related bottlenecks is very important for the EU Member States and for our neighbours. EVIS provides appropriate information on waiting times at the borders, and web-based online registration of vehicles (when they are approaching the border area). International logistics service providers can use modern supply chain management methods and information exchange to meet their clients’ demands for lower costs and faster delivery.

EVIS system can be transferred in different supply chain points where waiting lines tend to form and increase negative impact on the environment.

The purpose of EVIS is to provide an opportunity to reserve a place in the queue of the vehicles waiting to cross the state border of the Republic of Lithuania, and manage the movement of the queues in the following border crossing points (hereinafter - BCP): Kybartu, Medininku, Lavoriškių, Šalčininkai, Raigardas and other BCP. EVIS allocates pre-registered and unregistered vehicles to a virtual queue waiting to cross the border.

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More information:

- List of relevant transport modes or supply chain elements
  - Road/ truck
  - Road/ delivery van
  - Road/ motorcycles, scooters, etc.

Main actors involved
- Forwards, road transport carriers,
- Ministry of Transport and Communications of Lithuania
- Directorate of Border Crossing Infrastructure

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